



## Refund Policy

### CYHA has a No Refund and No Transfer Policy

- Tryout fees are not refundable under any circumstances.
- Program Fee are non-refundable and non-transferable. Balances will not be carried over to the next season.
- For House Programs there is a “right of rescission” that must be exercised in writing to the CYHA President and Business Manager within 72 hours of player evaluations. If the right of rescission is exercised a \$50 administration fee will be withheld.
- For Travel and Jr. Stingrays teams, once an offer is made and position on the team is accepted the parent or the legal guardian assumes financial responsibility for the entire season fee.
- All fees for house, travel, and Jr. Stingrays must be paid in full. Any player who leaves CYHA without paying the entire season fee will be reported to USA Hockey as “not in good standing”. Releases to play in other organizations will not be granted until any balances are satisfied in full.
- Any member who does not satisfy an outstanding balance from any prior season will not be allowed to register for any CYHA program until the balance is paid in full.
- The CYHA Board of Directors at its sole discretion will review requests for refunds for season ending injury or family relocation. The Board may also review requests for refunds for other extraordinary circumstances at their sole discretion. All refund requests must be made in writing to the Business Manager who will present them to the Board. All requests must have evidence of injury, relocation or other extraordinary circumstance. If the board does grant a refund, it will be a pro rata portion of the unused fees, less a 3% bank fee and a \$50 administration fee. No refund requests will be considered past December 31<sup>st</sup> of the current season.